

1.3 POLICIES AND OBJECTIVES

1.3.1 QUALITY POLICY

Stratum Civil is dedicated to the delivery of high-quality process improvement services including plant maintenance, design and construction services, fabrication and installation of plant and equipment for process improvement to our client as agreed by contract, at a quality that meets or exceeds our client's expectation, within budget, and in an efficient and timely manner.

We are committed to:

- Meeting legal requirements;
- Continually improving the effectiveness of the BMS;
- Meeting the needs and expectations of interested parties.

To achieve this, we will:

- Provide our clients with a quality product for the management of their compliance needs;
- Provide our clients with free content, information and industry insight to improve their compliance knowledge;
- Provide timely and accurate support to our clients;
- Listen to our clients when developing and enhancing the product;
- Provide an environment where staff can grow and learn new skills;
- Provide a return to shareholders.

We will measure our progress through:

- Setting measurable objectives and monitoring our progress during management meetings and annual Management System Reviews;
- Documenting our plans;
- Reviewing performance and the effectiveness of the management system during quarterly Improvement Reviews and annual Internal Audits and the Annual Management System Review.

We will enable this by:

- Training our employees;
- Training our Partners;
- Improving Stratum Civil Processes;
- Investing in resources;
- Investigating new technologies.

This policy and associated procedures will be reviewed in consultation with relevant parties and when any changes or amendments to the relevant legislation and/or every twelve (12) calendar months from the date promulgated.



Tim Cowling
Managing Director
on behalf of Stratum Civil

Date: 01/01/2025